

Hyundai HEV Passenger Vehicle Warranty Policy and Owner's Rights & Responsibilities

Pre-Delivery Inspection: Before delivering your vehicle to you, we have performed the pre-delivery inspection (PDI) procedures in accordance with the Hyundai Motor Company (HMC) standards.

Owner's Responsibility: Regular maintenance carried out by Authorized Hyundai Dealer according to HMC recommended inspection schedule is the key to the safety and reliability of your vehicle.

Engine Oil & Filter Change Interval: You are kindly requested to bring your vehicle **every 4,000 or 6,000 km** or **after every 6 months**, regardless of engine use, in order to undergo regular engine oil servicing.

General Tune-up Interval: **Every 15,000 km** you are kindly requested to bring your vehicle to our service facility for a general tune-up.

Warranty Transferability: The warranty coverage applies to the vehicle regardless of a change in ownership is transferable to subsequent owners within the warranty period. - The subsequent owners shall certainly take over the letter of warranty for the vehicle.

Warranty Period: The Extended warranty coverage on your new Hyundai vehicle is for **Six (6) years or 120,000 km** whichever comes first, which **covers Engine & Transmission** (Manual or Automatic).

The Basic warranty coverage on your Hyundai vehicle, including all parts and labor, is for **Five (5) years or 100,000 km***, whichever comes first. (Exclude normal wear and maintenance items with specific exceptions* mentioned below.)

***Exceptions:**

1- Air conditioning refrigerant charge is covered for **One (1) year** from the date of delivery of your vehicle or **20,000 km**, whichever comes first.

2- Vehicle Battery: is covered for **Two (2) years** from the date of delivery of your vehicle or **40,000 km**, whichever comes first. **(6 months on Keyless Entry Remote Battery).**

3- Audio Assembly: is covered for **Three (3) years** from the date of delivery of your vehicle or **60,000 km**, whichever comes first.

4- Paint: is covered for **Three (3) years** from the date of delivery of your vehicle or **60,000 km**, whichever comes first.

5- Factory-installed tires are covered for **One (1) year** from the date of delivery of your vehicle or **20,000 km**, whichever comes first by tire manufacturer. If a factory-installed tire on your new Hyundai vehicle is defective in material or workmanship, please contact your authorized Hyundai Dealer for assistance.

6- Consumable Items are items that are consumed or worn out as a result of normal use (e.g. "V" belts, bulbs, fuses, wiper blades, brake pad/linings & shoes, filters, disc clutch, spark plugs and other wear consumable items, etc...) are covered with respect to any manufacturing defect for **One (1) year** from the date of delivery of your vehicle or **20,000 km**, whichever comes first.

7- Hybrid-Related Component Coverage: Hybrid-related components, including Hybrid Battery Pack, Hybrid Starter & Generator, Hybrid Power Control Unit, Auto Transmission & Traction Motor including housing case, clutch and all internal parts, are covered for a period of **Eight (8) Years** from the date of delivery of your vehicle or **160,000 km**, whichever comes first.

What is covered by the Warranty: Repair or replacement of a component originally manufactured & installed by HMC that is found to be defective in material or workmanship under normal use and maintenance, except items specifically referred to in the section entitled "What is not covered by the warranty".

What is not covered by the Warranty: Damage or failure resulting from:

- 1- Negligence of the periodical inspections and/or services as specified above in this policy.
- 2- Misuse, abuse, overload, accident, theft, flooding and fire.
- 3- Use of improper amounts or types of gasoline, oils or lubricants.
- 4- Use of parts/components other than Hyundai Genuine Parts at Hyundai authorized Dealer.
- 5- Any device or accessories not supplied by HMC.
- 6- Modifications, alterations, tampering or improper repairs.
- 7- Slight irregularities reasonably not recognized as affecting the normal functioning of the vehicle or its parts.
- 8- Damages from airborne fall-out, industrial fall-out, acid rain, salt, hail, wind and storms.
- 9- Very slight, not significantly visible scratches, dents or similar body and paint irregularities.
- 10- The breakage or scratching of glass occurring after delivery of the vehicle to the customer.

IMPORTANT: *Any vehicle whose odometer reading has been altered will result in the automatic termination of its warranty policy and it is strictly prohibited for any after-sale work (e.g. Mechanical, Electrical, Body and paint, ECU alteration.) to be carried out by a non-Hyundai Authorized Repair Dealer, otherwise, the warranty will be voided. Your vehicle's warranty may be voided if the routine maintenance operations are not performed in accordance with the guidelines outlined herein; the safety and durability of your vehicle may also be adversely affected. If the vehicle experiences failure of any of its parts/components as a result of service conducted by a non-Hyundai Authorized Repair Dealer, the warranty on the failed part(s)/component(s) will be voided.*

Enjoy the Protection of your Warranty Policy

Your warranty related services will be provided by your authorized Hyundai distributor without any charge for parts and labor.

I have read, understood and agree with the warranty terms and conditions:

VIN #: Model Year: Date:

Name: Signature:

Dealer stamp